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CUSTOMER SURVEY

Dependable Component Supply is committed to customer satisfaction and would like to know how well we are doing. As part of this effort we are asking you to take a few moments to complete this customer satisfaction survey. Your comments are greatly appreciated. They will help us evaluate our company's performance, so we can make adjustments to better serve you in the future. Your response will only be used internally and will remain completely confidential. To help us better serve you, please complete this survey and send it to mamccauley@dependonus.com at your convenience. Thank you!

Company Name: _____

Company Contact: _____ Date: _____

Statement	Excellent	Good	Satisfactory	Poor	N/A
How well do we meet your needs? (please select one)					
Product knowledge?					
Customer service?					
Overall sales process?					
Quality of parts sold?					
On-time delivery?					
Pricing?					
Overall company performance?					
Would you recommend Dependable Component Supply?					
Statement	Yes and without Reservation	With Some reservation	Would not recommend		
Would you recommend Dependable Component Supply?					
Additional Comments?					

